

Dear [NAME],

ASNET-AM is pleased to announce that secure wireless roaming service, eduroam® (**education roaming**), is coming to Armenia . We recommend that you take this opportunity to become part of this worldwide service for the research and education community.

### **Secure, international roaming service for users in research and education worldwide**

- eduroam is a fast-growing service that was pioneered by the European research and education networking community and is now available in thousands of participating universities, research centres and libraries in more than 50 countries worldwide. By implementing eduroam in your organisation, you will enable your students, researchers, teachers and staff to securely obtain network access across campus and when visiting other participating organisations, simply by activating their laptops, smartphones or other mobile devices. eduroam secures the status of your staff and students as part of the national and international educational and research communities.
- eduroam supports research and education by providing:
  - high-speed, roaming broadband
  - access at multiple locations, with only one setup
  - secure and privacy-preserving technology
  - reciprocal service that is free-of-charge to users

### **Benefits your campus and improves productivity of IT Support staff**

- With eduroam, your campus becomes more attractive as a venue for meetings and conferences, as it allows participants to access the network without assistance, and without tying up your facilities.
- The cost of implementing and maintaining eduroam is modest. The service results in significant cost savings through reduced IT department workload:
  - eduroam provides a single solution that accommodates all the mobile connectivity requirements of an institution, supporting local users connecting to the local network, visitors connecting to the local network and local users connecting to other participating networks.
  - eduroam removes the need to supply temporary accounts to visiting users, so reducing the administrative and support burden imposed by the ever-growing movement of students and researchers between institutions and countries.

## **Support is available**

The eduroam service is coordinated in Armenia by ASNET-AM and across Europe by a team funded by the GÉANT project, which is co-funded by the European Commission and by many European research and education networking organisations. As a result of this collaboration, the following support is available to help your own set-up and promotion of eduroam:

- Technical documents explaining how to implement eduroam in various situations are available online at [www.eduroam.org](http://www.eduroam.org).
- Some ready-made materials (e.g. posters, leaflets) are available for you to adapt for your own internal promotion to students and staff. Close cooperation between your IT department and staff responsible for internal communications is recommended in order to achieve the most effective results.

For further information about technical and promotional support, contact: **[eduroam@sci.am](mailto:eduroam@sci.am)**

For more information about eduroam in Armenia see [www.eduroam.am](http://www.eduroam.am).  
For more about international eduroam see [www.eduroam.org](http://www.eduroam.org).

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